The Central Shenandoah EMS Council (CSEMS) provides regional and sub-regional planning and technical support services to its five cities and five counties, eleven towns and many public agencies within its boundaries. CSEMS’s member localities are the cities of Buena Vista, Harrisonburg, Lexington, Staunton and Waynesboro and the counties of Augusta, Bath, Highland, Rockbridge and Rockingham. CSEMS provides many EMS related services to a geographic area of 3,439 square miles with a population of over 278,000 making it the Commonwealth’s largest planning district, geographically speaking, and fifth largest in terms of population. It is located along the I-81 & I-64 corridors in the Central Shenandoah Valley.

Council funding is largely based upon the services offered by the CSEMS council and is received from the local governments, the Commonwealth and the EMS agencies comprising the council. We contract directly with the Virginia Department of Health’s Virginia Office of EMS for those services provided to the region that fall within their statewide plan and role. Other funding comes from local governments that allow CSEMS to offer additional training opportunities within the region that are normally not available in other areas of the state. Also, the EMS agencies themselves provide additional funding support by sharing their return to localities funds ($4-for-life) to support training staff functions so that regional training and equipment can be purchased and directly benefit all EMS providers in the region.

Established in 1979, we have continued to provide facilitation for regional planning and implementation of the regional EMS system. We provide for consistent initial certification courses and continuing educa-
tion offerings for all EMS agencies within the region. We also have one of the most active training centers in the Commonwealth for the American Heart Association.

**Regional Statistics**

The CSEMS region is served by 1,978 emergency medical services providers. Regional EMS providers are certified at five different training levels.

- Emergency Medical Responder/First Responder (EMR/FR) – 133 providers
- Emergency Medical Technician (EMT) – 1,443 providers
- Advanced EMT/Enhanced – 167 providers
- Intermediate – 146 providers
- Paramedic – 89 providers

Licensed EMS agencies provide basic life support (BLS) and advanced life support (ALS) services to the sick and injured in the CSEMS region. 61 licensed emergency medical services agencies operate in the region. These EMS agencies are operated by government, volunteer, commercial and industrial entities.

- Ground ambulance (ALS) – 44 agencies
- Ground ambulance (BLS) – 4 agencies
- Non-transport (BLS) – 3 agencies
- Non-transport First Response (ALS) – 1 agency
- Non-transport First Response (BLS) – 9 agencies

EMS agencies in the region respond to more than 56,000 emergency medical service calls each year. These calls include cardiac emergencies, falls, motor vehicle crashes and respiratory problems. A variety of apparatus respond to medical emergencies in the CSEMS region including ambulances, fire engines, quick response vehicles and squad trucks. In 2013, there were 309 permitted EMS vehicles in the CSEMS region.

The area is also served by helicopter EMS services. Two helicopter EMS services are based in the region and four routinely respond into the region.

EMS agencies transport tens of thousands of sick and injured patients to four hospitals located in the region.

- Augusta Health in Fishersville, VA
- Bath Community Hospital in Hot Springs, VA
- Carilion Stonewall Jackson Hospital in Lexington, VA
- Rockingham Memorial Hospital in Harrisonburg, VA
CSEMS Staff

In fiscal year 2013, the Central Shenandoah EMS Council employed five full time and one part time staff members.

- Executive Director—Chad Blosser
- Assistant Director and Program Director—Matt Lawler
- AHA Community Training Center Coordinator—Chandra Traylor
- EMS Training Specialist—Jill Thompson
- Administrative Assistant—Laurie Cook
- Pearson VUE Test Center Administrator—Jane Cole

The Council welcomed three new employees this year—Chad Blosser, Laurie Cook and Jane Cole.

Chad Blosser was hired as the Executive Director for the Council in December 2012. Chad came to the Council from the Virginia Office of EMS where he was the QA/QI Training and Development Coordinator, a position he has held for the last ten years. He has been responsible for the administration of $3.2 million dollars of EMS training funds, EMS accredited training sites, and other EMS education related programs. He also has past experience as Adjunct Faculty at John Tyler Community College, and Director of Organizational development and Institutional Research at National College. He received a Master’s of Business Administration from Averett University and a Bachelor of Arts in Business Administration from Bridgewater College. He also received the rank of Eagle Scout and served in various capacities with the Boy Scouts of America at the Goshen Scout Camps.

Mr. Blosser’s education and experience will greatly complement our existing staff and maintain the CSEMS Council as a leader in Virginia’s EMS system. CSEMS is embarking on a new era with our partnership with Blue Ridge Community College and our Paramedic Education program and our newly renovated training facility.

Laurie Cook joined the Council team as the Administrative Assistant in early November 2012. Laurie was a Volunteer/EMT at Churchville Fire and Rescue. Laurie has lived in the Shenandoah Valley for her whole life and currently resides in Augusta County with her family.

Laurie was formerly employed as an Office Coordinator at Augusta Health, starting at the Emergency Room at Kings Daughters Hospital in December of 1990.

Jane Cole was hired by the Council as our Pearson VUE Test Site administrator. Jane joined the staff in April 2013. Jane has many years of work experience in the medical field—as a phlebotomist and a Medical Office Assistant—as well as work in lab and property management.

Jane finished her EMT certification in the spring. She is a volunteer at Craigsville Fire Department.
and Waynesboro First Aid Crew.

The Council conducts a variety of EMS training programs, including initial certification classes and continuing education classes. The AHA Community Training Center teaches and coordinates CPR, AED and first aid classes on a year round basis. As many as 17 basic and advanced life support testing sites are organized and administered by the Council each year. All of these programs require not only a dedicated full time staff, but hard working, dependable part time employees.

In 2013, over 85 skill instructors, educational faculty, test site evaluators, test site victims and support staff made these training and testing programs a success.

Business Achievement/Improvements

The Council owns its office building in Staunton, VA. In May 2013, the Council took possession of the space formally rented out by a local restaurant.

Together, Council staff developed plans for our new administrative wing. Working together with our contractor, Fort Construction, the Council formalized its plans and made application to the City of Staunton for renovations.

The Council anticipates being able to move into our new administrative offices in December 2013.

Until that time, the Council continues to lease office space for its administrative offices at 2300-B W. Beverley St. to permit unimpeded and timely construction of this space.
Board of Directors

The Board of Directors meets on the third Wednesday of the first month of each calendar quarter. Meetings are held at the Central Shenandoah EMS Council office building at 2312 W. Beverley St., Staunton, VA 24401. Meetings begin at 7:00 PM.

The CSEMS Executive Committee is elected from the Board of Directors. The Executive Committee meets on the off months of the regular board and the meetings are open to all.

<table>
<thead>
<tr>
<th>CSEMS Council Executive Board – Fiscal Year 2013</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gary Critzer</td>
</tr>
<tr>
<td>Perlista Henry</td>
</tr>
<tr>
<td>Donna Hurst</td>
</tr>
<tr>
<td>Kim Craig</td>
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<tr>
<td>Mac McCauley</td>
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</tbody>
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Service to the Region and the State

Council staff and Board members serve both the region and the state of Virginia by serving on many committees. Following is a list of staff and Board members and the committees served during fiscal year 2013.

- Virginia EMS Advisory Board—Gary Critzer served on the EMS Advisory Board and was the Advisory Board Chair.
- Communications Committee (EMS Advisory Board)—Gary Critzer served as a committee member.
- Rules and Regulations Committee (EMS Advisory Board)—Gary Critzer served as a committee member.
- Medical Direction Committee (EMS Advisory Board)—Dr. Asher Brand served as a committee member.
- Regional EMS Council Director Group (EMS Advisory Board)—Chad Blosser served as a group member.
- Virginia CISM Executive Committee—Susan Frushour served as a committee member.
- Virginia EMS Symposium Program Committee—Matt Lawler served as a committee member.
- Provider Health and Safety Committee (EMS Advisory Board)—Paul Helmuth served as a committee member.
- Augusta Health Chest Pain Accreditation Committee—Matt Lawler served as a committee member.
- Augusta Health Stroke Committee—Jill Thompson served as a committee member.
- Matt Lawler served as an EMT-Intermediate program accreditation evaluator. Accreditation evaluation teams provide guidance and leadership to candidate sites, review application materials and conduct on-site visits.
- ALS Competency Subcommittee—Matt Lawler
- Virginia Heart Attack Coalition (VHAC)—Matt Lawler served as committee member. The Virginia Heart Attack Coalition (VHAC) is a collaborative partnership among the Virginia Chap-
The Central Shenandoah Critical Incident Stress Management Team provides services to community emergency services workers, including police, fire and rescue (EMS) personnel. The team's goal is to have a healthy community of emergency responders who have tools to manage stress and receive support. The team provides: on-site support, psychological first aid, debriefing, peer-to-peer support, and continuing care referrals.

**On-site support**—Critical incident stress management begins at the scene through onsite support and demobilization. We provide support to individuals, victims, and survivors who are showing obvious signs of stress as well as providing advice and counsel for command staff.

**Psychological first aid**—Defusings are conducted when individuals are displaying signs of stress immediately after an incident. The first responder discusses the incident, and our team members provide basic information on the signs of critical incident stress and practical stress management tips.

**Debriefing**—the Critical Incident Stress Debriefings are a confidential way for individuals to discuss their personal incident as it relates to their thoughts, perceptions, and feelings, in order to reduce stress. They normally take place 24-72 hours after the incident and consist of peers and mental health professionals specially trained by the Council.

**Peer-to-peer support**—Team members provide trained supportive listening and offer assistance in developing and maintaining coping mechanisms. These meetings are typically one-on-one and completed in a location comfortable to the individual.

**Continued care referral**—If critical incident stress levels require professional assistance, the team provides additional resources and referrals for people interested in professional help.

The overall goal of the team is promoting staff health, mental health and retention. Prevention of critical incident stress reactions and cumulative stress difficulties, along with the reduction in frequency, intensity and duration of stress-related problems are the team’s objectives.

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The American College of Cardiology, American Heart Association, the Virginia Office of Emergency Medical Services, the Virginia Hospital and Healthcare Association, the Virginia College of Emergency Physicians, the Virginia Department of Health Disease and Stroke Prevention Project, and many other partners across the state. The Virginia Heart Attack Coalition is helping to implement the American Heart Association’s community-based national initiative Mission: Lifeline, designed to improve the health care system’s readiness and response to ST-Elevation Heart Attack (STEMI) patients.

- Chad Blosser represented the CSEMS Council on various regional planning committees including the Northwest Regional Hospital Healthcare Emergency Management Committee, Rockbridge Emergency Rescue Group, Augusta County Emergency Services Officers Association, Rockingham Memorial Hospital EMS Task Force, Rockbridge County Local Emergency Planning Committee, Augusta County Local Emergency Planning Committee, Rockingham Emergency Management Task Force.
- Council training staff actively participates on regional committees including the Medical Control Review Committee, General Performance Improvement Committee, Trauma Performance Improvement Committee and the TJEMS/CSEMS Regional Pharmacy committee.

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Central Shenandoah EMS Council honored the dedication and commitment of its Emergency Medical Services (EMS) providers at the council’s regional awards ceremony July 24, 2013, held at Gypsy Hill Park in Staunton.

“I’m so proud to be able to honor the EMS providers who serve in our region,” said CSEMSC President, Gary Critzer. “These award recipients, represent the ‘best of the best’. While EMS professionals are trained to respond appropriately during medical emergencies, it’s a very difficult job. It’s important to honor emergency medical service providers for serving our community members during their most vulnerable moments,” he added.

The awards program is administered by the Virginia Office of EMS in cooperation with Virginia’s 11 Regional EMS Councils. Each Regional EMS Council conducts the awards program in their community, holds an awards ceremony and publicizes the winners, bringing much needed recognition to Virginia’s EMS providers and agencies.

Recipients of this year’s regional awards compete for the 2013 Governor’s EMS Awards, which will be announced at the Virginia EMS Symposium’s Annual Awards Ceremony, November 9, in Norfolk, Va. Winners will be presented with a trophy and a certificate signed by the Governor.

The 2013 Central Shenandoah EMS Council Award Recipients:

- Excellence in EMS – Wayne Peer, Rockingham County Fire & Rescue
- Physician with Outstanding Contribution to EMS – Nazir Adam, MD, RMH Healthcare
- Outstanding EMS Telecommunications Dispatcher – Kenneth Via, Augusta County Emergency Communications Center
- Outstanding Pre-Hospital Educator – Jolene Powell, Rockingham County Fire & Rescue
- Outstanding Pre-Hospital Provider – Patricia Mays, Buena Vista Rescue Squad
- Outstanding EMS Agency – Grottoes Volunteer Fire Department
- Outstanding EMS Administrator – Chris Vernovai, Highland County Volunteer Rescue Squad
- Outstanding Contribution to EMS by a High School Senior ($1,000) – Alexandra Holloway, Grottoes Volunteer Fire Department
- Nurse with Outstanding Contribution to EMS – Krystal Caricofe, RMH Healthcare

Local Awards:

- Kevin Sperka Memorial Award – Brandon Sites, Broadway Emergency Squad
In the fall of 2011, the Council engaged Blue Ridge Community College (BRCC) in multiple meetings regarding the establishment of a consortium between the Council and the college for the purpose of conducting a paramedic program in the region. Initially, Council staff met with staff from the workforce services, or non-credit division, of the college. During these initial meetings, BRCC staff was enthusiastic about developing a partnership to provide the program. The Council’s desire was to offer a track that awarded college credit to students, including an Associate’s Degree, not simply a certificate.

Council staff then met with BRCC staff from the college of Life Sciences and Human Services to discuss the program as it related to the credit side of the college. It became clear that the establishment of a program for academic credit would be much more complex; involving various curriculum committees, college accreditation considerations and the potential need for a college staffed program director.

Since that time, the Council and BRCC have developed and signed a consortium agreement which will enable the Council to offer academic credit-based Intermediate and Paramedic education to EMS providers in the region.

The Consortium’s Joint Administrative Committee will begin its work in late October. There are still numerous approvals that the Consortium needs to secure before educational programs can start. These include, but are not limited to: approval from the Office of EMS to offer paramedic education and approvals from the Virginia Community College System Central Office, the State Council on Higher Education and the Southern Association of Colleges and Schools.

The Council is currently anticipating enrolling its inaugural paramedic cohort in the fall of 2015.

Regional Medical Direction

The Medical Control Review Committee (MCRC) serves as a standing committee of the Central Shenandoah EMS Council. The mission of the MCRC is to delineate medical practice standards for emergency medical services in the Central Shenandoah EMS Council region. The committee provides regular review and revision of those standards. Activities and actions by the committee are reported to the Central Shenandoah EMS Council Board of Directors for their information.

The MCRC serves the region in many ways to accomplish the mission. Those functions include, but are not limited to the following.

- Review and revise standard treatment protocols utilized in the regional EMS system.
- Review and approve all present and future procedures and devices utilized in the regional EMS system.
- Review and revise drugs utilized by EMS providers in the region.
- Review and revise regional EMS plans.
- Establish and oversee emergency medical services performance improvement projects in the region.
- Suggest and support certain areas of research.
• Establish standards and guidelines for regional operational medical directors.
• Provide medical input to all training programs
• Review and endorse applications for Virginia ALS Course Coordinators.
• Review and endorse applications for regional preceptors.
• Support organized systems of emergency medical care in the region.
• Support regional concept for emergency medical services.
• Review qualifications, verify credentials and review the application for physicians applying for the position of EMS physician and specify either recommendation or rejection.

The MCRC meets quarterly during the months of January, April, July and October. In fiscal year 2013, the MCRC worked to better the EMS system in a variety of ways. Following is a summary of some of the committee’s accomplishments.

• Committee members served on the regional pharmacy committee. The MCRC reviewed and updated the CSEMS/TJEMS Regional Drug Box Program Best Practices.
• Evaluated, modified and implemented multiple prehospital treatment protocols including the introduction of intranasal midazolam, revision of the tourniquet protocol, introduction of hemostatic dressings for bleeding control, introduction of the “Emergency Bandage,” modification of the trauma triage algorithm and addition of capnometry at the EMT level.
• Reviewed data from the regional performance improvement committees and developed patient care protocols adjustments and enhancements. The committee also made recommendations to improve clinical experiences for Council ALS training programs.
• Developed new policies for all EMS agencies to conduct in-house skill evaluations of EMS providers.
• Reviewed and endorsed ALS Coordinators and regional preceptors.
• Evaluated numerous protocol additions, changes and deletions. These changes involved the introduction and endorsement of new equipment for medical procedures and drug formulary modifications.
• Evaluated the regional skills drill policies. At the end of the fiscal year, the evaluation was ongoing.
• Reviewed and approved the 2013 BLS Local Protocol Program and Trauma Triage training.
• Supported the regional Communications Committee, involving all Emergency Communication Centers in Emergency Medical Dispatcher training and implementation, as well as involve the centers in the regional performance improvement process.
• Review recommendations from the performance improvement committee and considered protocol modifications and training to improve the prehospital emergency care system.
• Garnered support from the Financial Assistance Review Committee to make video laryngoscopes a RSAF special priority.

Jolene Powell
Outstanding Pre-hospital Educator
The CSEMS Council conducts initial certification programs including Emergency Medical Responder (EMR), Emergency Medical Technician (EMT), Advanced Emergency Medical Technician (AEMT) and Intermediate.

In FY2013, the Council continued the transition to the Virginia EMS Education Standards by offering some of the first EMR and EMT programs under the new education standards.

The **Emergency Medical Responder** program is a 63-hour program developed to provide training in the provision of emergency care for those who are likely to be the first medical personnel responding to the scene of an accident, fire, or medical emergency. The emphasis of the course prepares the responder to address immediate life threats and injuries until more highly trained personnel are available. This training is appropriate for professionals such as firefighters, law enforcement officers, school bus drivers, postal employees, and large segments of industry such as miners or factory workers and as an introduction to pre-hospital medicine.

The **Emergency Medical Technician** program is designed to train an individual to function independently in a medical emergency. This course provides the basic knowledge and skills needed to deliver Basic Life Support (BLS) care and is required to progress to more advanced levels of prehospital patient care. The course requires a minimum of 144 hours of classroom and skills instruction and 10 hours of Clinical/Field rotations for a total of 154 hours of training. Virginia certification requires successful completion of a standardized cognitive and psychomotor skills examination. This course is designed to train individuals to serve as a vital link in the chain of the health care team. This includes all skills necessary to provide emergency medical care as an attendant-in-charge with a basic life support ambulance service or other specialized rescue service.

The **Advanced Emergency Medical Technician** program is a 252 hour program that represents an entry level advanced care provider and can be used as either a terminal objective in itself or a transition to higher levels of education and/or certification at the Intermediate or Paramedic levels. The Advanced EMT's scope of practice includes basic and limited advanced skills focused on the acute management and transportation of critical and emergent patients.

The **Intermediate** program is a 439 hour program, accredited by the state of Virginia and is designed to certify technicians to a mid-level of pre-hospital advanced life support care in Virginia. All skills and subjects contained in the curriculum for Intermediate are covered for a minimum of 279 hours of instruction with a minimum of 160 hours devoted to extensive clinical rotations in specialty units and a comprehensive field internship. Clinical rotations of this type are not usually available for lower level providers.

These additional clinical rotations include time spent in OR/Recovery Units, Critical Care Units, Labor & Delivery Units, Pediatrics, Emergency Department, Family Practice, Mental Health Clinics, Dialysis Clinics, Neurovascular Rehabilitation Clinics, Detoxification Units, and Extended Care Facilities. The Intermediate program is designed to educate the technician in the following areas of pre-hospital care: preparatory skills,
airway management and ventilation, patient assessment, trauma, medical, special considerations and assessment based management.

In fiscal year 2013, the CSEMS Council conducted the following initial certification training programs:
Intermediate program at the CSEMS Council training center in Staunton, VA.

- EMT-Enhanced program at the Fairfield Rescue Squad in Fairfield, VA.
- Emergency Medical Technician program at the Harrisonburg Rescue Squad in Harrisonburg, VA.
- Emergency Medical Technician program at Rockingham County Fire/Rescue in Harrisonburg, VA.
- Emergency Medical Technician program at Southern Virginia University in Buena Vista, VA.
- Emergency Medical Technician program at the CSEMS Council training center in Staunton, VA.
- Emergency Medical Responder (EMR) program at the CSEMS Council training center in Staunton, VA.

Regional Preceptor Program

The goal of the Central Shenandoah EMS Council Regional Preceptor program is to provide assistance as an EMS student relates the classroom material to real life scenarios. Oversight of the Central Shenandoah EMS Council Regional Preceptor program is handled by the CSEMS Council Medical Control Review Committee, which is comprised of all the EMS Physicians (OMDs) in the region, CSEMS staff, and providers at large.

The Regional Preceptor program is dependent on regional cooperation and consistency. Each agency is encouraged to develop a core group of preceptors and a committee for quality assurance and improvement. The Central Shenandoah EMS Council Regional Preceptor program provides standardized mentoring of Advanced Life Support students attending Advanced EMT and Intermediate programs during the field internship component of the course.

Students attending ALS courses are required to complete a field internship program prior to state testing. During the field internship, students administer emergency medical care under the direct supervision of a regional preceptor. Only providers who have completed regional preceptor training are authorized to

State-of-the-Art Training Equipment

The Council was awarded a grant in February 2013 for $59,409.17 to fund the purchase of Laerdal high fidelity patient simulators and skill manikins. These patient simulators can breathe, talk, and generate heart, breath and bowel sounds. Users can check blood pressure, insert IVs and defibrillate the simulators. The Council purchased a Laerdal SimJunior® Advanced, pediatric intraosseous legs, pediatric IV training arms, pediatric intubation trainers and two Laerdal ALS Baby 200 manikins.
Continuing Education

The Council provides continuing education (CE) training to area EMS providers in a number of ways. The Council conducts basic and advanced life support training sessions in Bath County and Highland County throughout the year. The CE program is set up so that during a two year period, BLS providers can acquire the required Category 1 training hours needed to recertify. During a four-year certification period, BLS providers are provided 48 hours of CE opportunities in these areas. In fiscal year 2013, the Council conducted four 3-hour sessions at the Hot Springs Rescue Squad and four 3-hour sessions at the Highland County Training Center.

Through a partnership between the Council and Augusta Health, the second annual day-long education symposium called C.A.R.E., for CSEMS Council, Augusta Health Regional EMS Education Day was conducted. CARE 2013 was held in August 2013 and offered a variety of programs including toxicology, cardiology, stroke, obstetrics, trauma and pediatrics presented by physicians, nurses and EMS professionals. In addition to an exceptional education, participants received a t-shirt and door prizes. The event was attended by 74 Virginia EMS providers and 392 hours of continuing education were awarded.

In April 2013, the Council worked cooperatively with PHI AirCare 5 to present the 2013 L.I.V.E. Education Day. AirCare 5 L.I.V.E 2013 provides relevant information about new and innovative advances in EMS and stimulates discussion on current and future practices in the field and hospital environments. Content includes lectures, hands-on skills and interactive sessions. The targeted audience includes dispatchers, prehospital providers, nurses, physicians, allied health care professionals and other emergency responders in the Shenandoah Valley and surrounding areas. The 2013 event was attended by 150 health care professionals and a total of 684 hours of CE were awarded by the Council.

In 2008, the Council introduced an online learning management system called Edu-Net. Edu-Net provides a vital link between educators and EMS providers to deliver comprehensive, effective and timely educational content to the region. Courses offered on Edu-Net include the BLS Local Protocol Program, protocol updates, equipment and procedure training and general EMS training including seizures and respiratory problems. In FY2013, the Council began offering Virginia Office of EMS EMSAT productions on Edu-Net, making over 50 additional presentations available to registered users. The system has over 1,500 registered users who are affiliated with agencies in the CSEMS Council region. The system is exclusive for CSEMS providers as the Council incurs an annual per user fee payable to the company that hosts Edu-Net. In fiscal year 2013, EMS providers collectively completed 2,697 training sessions and were awarded 4,323 hours of continuing education (See Appendix A, Edu-Net Training, for a complete listing of Edu-Net courses completed in 2013).

Skills Drills

The Council is charged with the administration of advanced life support skill evaluation testing, commonly referred to as skills drills. Skills drills test ALS provider knowledge of regional prehospital patient care protocols by means of written testing and provider skill competency using multiple skill testing stations at each drill.

Remarks from C.A.R.E. 2013 participants

"CARE Day was awesome. I went back to both of my agencies and told them that they have to attend the next one."

"Thanks for the great planning and presentations and presenters--awesome day!"

"I learned a lot and had a great time. You just can’t beat that."
The Council conducts skills drills throughout the region three times each year during the months of February, June and October. Results of skills drills are reported to the Medical Control Review Committee quarterly as well as agency leadership and medical directors as required. In fiscal year 2013, the Council conducted 16 skills drills.

Many career departments conduct internal skills drills. The Council supports these departments by providing the monthly standardized written examination. Additionally, skill check sheets and procedure testing schedules are made available to departments.

**Instructor Network**

The Council conducts regional EMS instructor network meetings each year. The purpose of the meetings is to discuss regional educational performance improvement, issues surrounding the educational component of EMS training, EMS instructor administrative requirements and Consolidated Test Site (CTS) concerns.

During fiscal year 2013, the Council conducted two instructor network meetings. During the spring of 2013, EMS educators were adapting to new NREMT testing for EMT candidates following the implementation of new state and national EMS education standards. The spring network meeting served to provide essential support to regional EMS instructors during the transition to new procedures and electronic registration for test sites.

**Pearson VUE Test Center**

In mid-January, the Virginia Office of EMS notified the Council that the Pearson VUE Testing Center (PVTC) originally identified to service the region had decided to no longer offer EMS certification testing services. This news came as quite a blow to the region and without action would have required EMS providers in the region to travel to Winchester, Roanoke or Richmond to take their National Registry certification examinations.

Council staff worked together with the Virginia Office of EMS and Pearson VUE to establish a testing center located at the Council’s training center in Staunton. With help from the Virginia Rescue Squad Assistance Fund, the Council was able to purchase the requisite equipment and stand up a functioning testing center in less than 3 months.

We offer locally accessible National Registry of EMT’s certification testing as well as a wide range of other certification exams in disciplines like computers, insurance and general education diploma (GED). The testing center is drawing candidates from as far away as Shenandoah and Albemarle counties to the cities of Charlottesville, Lynchburg, Covington and Roanoke. Statistics for the site are listed below.

<table>
<thead>
<tr>
<th>Pearson VUE Statistics</th>
<th>April</th>
<th>May</th>
<th>June</th>
<th>July</th>
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</tbody>
</table>
American Heart Association Training Center

The CSEMS Council Community Training Center (CTC) is an authorized American Heart Association (AHA) Training Center providing emergency life support classes to the CSEMS regional as well as other localities outside of the region. The Training Center supports the mission of the American Heart Association’s Emergency Cardiovascular Care Program to build healthier lives, free of cardiovascular diseases and stroke by improving the Chain of Survival in every community.

The Council’s AHA Community Training Center oversees hundreds of instructors and conducts or processes courses that train thousands of students each year. The following tables represent the number of courses, instructors and specialty classes offered through the AHA Community Training Center during the last year. Students are trained in both Basic Life Support (BLS) and Advanced Life Support (ALS) disciplines. Each of these courses was made possible by the generous support of the regional hospitals (Augusta Health, Bath Community, Carilion Stonewall Jackson and Rockingham Memorial) and the volunteer and reimbursed instructors.

The total number of persons trained by the Council’s AHA Community Training Center for the year was 9,111 which was a 7% increase over 2012.

CSEMS’ AHA CTC hosted/participated in 13 Instructor Courses in FY 2012-13. Seventy-four (74) new Instructors were trained during the fiscal year. CSEMS has also been expanding its instructor pool to include several instructors from Danville, Virginia. Recently, the American Heart Association has been redefining its geographical training borders, most TCs borders are outlined by state borders.

The Training Center provides AHA training to over 250 local businesses, fire departments, rescue squads and schools. See Appendix B, CTC Training, for a list of all organization trained during the year.

This new guideline caused several instructors that closely border and are closer to other Training Centers to become displaced. The Council’s Training Center was contacted by Regional One EMS to assist eight instructors in finding alignment. The instructors were provided with updates and course monitoring and eventually achieved alignment with our Training Center in the fall of 2012.

The CSEMS Training Center was faced a loss of financial support from a key local hospital system. Rockingham Memorial Hospital, which has been aligned with CSEMS Training Center since 1998, aligned with their corporate Training Center through Sentara in January 2013. This caused a $10,000 yearly decrease in funding for our Training Center. The Training Center applied for and received a one-time grant in the amount of $10,000 to temporarily replace the loss of funding for the remaining part of the year. The CTC is currently seeking sustainable funding through grants and other avenues.

The Training Center has an ongoing educational contract with Hollister Incorporated in Staunton. The TC provides 5 - 2 hour training sessions to the Hollister HURT Team each quarter. HURT stands for
Hollister Urgent Response Team. The team consists of a group of individuals that volunteer to respond to any medically related event that occurs within the plant. The providers have a wide range of training from basic first aid to EMT-E. CSEMS’ AHA CTC provides First Aid, CPR and Continuing Education Training to these individuals.

The Council’s Training Center participated in one local community health fair during the year. The event was held at Fairfield Rescue Squad. CPR and AED pamphlets were handed out to participants. CPR and choking relief manikins and AED trainers were available for participants to use and practice with.

Another function of the Training Center is to help organizations place Automated External Defibrillators into the community. In FY13, 2 AEDs were placed into the CSEMS community. They were placed at Stuart Hall School in Staunton and Hunter McGuire Lower School in Verona.

<table>
<thead>
<tr>
<th>Number of Instructors Affiliated with the CSEMS Training Center</th>
</tr>
</thead>
<tbody>
<tr>
<td>Basic Life Support Instructor</td>
</tr>
<tr>
<td>Heartsaver Instructor</td>
</tr>
<tr>
<td>Advanced Cardiac Life Support</td>
</tr>
<tr>
<td>Pediatric Advanced Life Support</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Number of BLS Students Trained through the CSEMS Training Center</th>
</tr>
</thead>
<tbody>
<tr>
<td>CPR for Family and Friends</td>
</tr>
<tr>
<td>Heartsaver AED</td>
</tr>
<tr>
<td>Healthcare Provider</td>
</tr>
<tr>
<td>Heartsaver First Aid</td>
</tr>
<tr>
<td><strong>Total</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Number of ALS Students Trained through the CSEMS Training Center</th>
</tr>
</thead>
<tbody>
<tr>
<td>Advanced Cardiac Life Support</td>
</tr>
<tr>
<td>Pediatric Advanced Life Support</td>
</tr>
<tr>
<td><strong>Total</strong></td>
</tr>
</tbody>
</table>
Services and Programs

The following is a general listing of services and programs currently provided and planned for in the future by the Central Shenandoah EMS Council.

Regional Infrastructure

- Maintain an office that is open to the general public. Main office in Staunton. Staffed by the Executive Director, Assistant Director/Training Coordinator, EMS Training Specialist, AHA Community Training Center Coordinator and Office Manager. Office hours are Monday-Friday, 9:00 AM -5:00 PM. This office is located at 2300 W Beverley Street, Staunton, Virginia 24401.
- Maintain a Continuity of Operations plan that allows CSEMS to continue its core functions in the event of a catastrophic event or other cessation of services.
- Maintain a competent, qualified staff to perform the duties required to meet the scope of services specified in the By-laws. It maintains requisite position descriptions and a reasonable compensation plan. An organizational chart describes this staffing arrangement on a functional level.
- Solicit funding from various sources to allow CSEMS to continue and improve its scope of services, including contractual funds from VDH/OEMS, locality funding, grants, gifts, fees, and other sources.
- Document and report to the Board of Directors the activities performed by CSEMS, including a quarterly report to the Virginia Office of EMS.
- Record and post minutes of the CSEMS board of directors and its standing committees on the CSEMS website.
- Continue to collaborative work with the Thomas Jefferson EMS Council.
- Maintain a professional business relationship with a competent CPA firm to audit all of the finances of CSEMS on an annual basis; file all required reports and returns with the IRS and other governmental agencies. Post the annual audited statements on the CSEMS website and provide a copy to OEMS.
- Maintain 501(c)(3) determination by the IRS for CSEMS.
- Establish, update and implement policies and procedures to include personnel policies, fiscal control policies, document management policies, etc.

Medical Direction

- Contract with a physician to serve as Regional Medical Director according to the terms set forth in the contract for services between OEMS and CSEMS, and according to the scope of
services set forth in the Regional OMD Agreement.

- Establish, review, revise, implement and provide copies to EMS providers, agencies, hospitals and physicians of regional operational protocols in conjunction with the Regional Medical Director, Regional Medical Control Review Committee and staff.
- Provide roll-out training for new/revised operational protocols.
- Establish, review, revise and implement a regional supply restocking and exchange program according to federal, state and regional regulations.
- Establish, review, revise and implement a regional medication kit restocking and exchange program according to federal, state and regional regulations.

Regional Planning

- Establish, review and revise a broad annual EMS plan for the region that sets forth goals and objectives to guide CSEMS in its operations.
- Establish, review and revise a regional Trauma Triage Plan as set forth in the OEMS contract, to be accomplished by a Trauma Triage Committee. (This committee will be staffed according to the OEMS contract and will be made up of members who serve concurrently as the Trauma Performance Improvement Committee.)
- Develop, revise and maintain a regional MCI plan as described in the OEMS contract.
- In conjunction with the Northwest Hospital Preparedness Group (hospital preparedness planning group), develop and distribute a Hospital Diversion Plan.
- Focus on the provision of EMS resources to be utilized in hospital evacuation and other transportation needs.
- Continue working with all local governments to implement billing for services.
- Continue working with all local governments in reviewing and revising their EMS services and structure to provide the best services while maintaining optimal cost points.

Regional Coordination – General

- Maintain an information and referral program to provide assistance and current information to EMS agencies, EMS providers, localities, hospitals and the general public.
- Frequently revise and update a public website to keep constituents and stakeholders advised of current information and news affecting EMS in the region.
- Regularly attend and contribute to regional governmental and EMS based groups in advancing communications and services to the general public.
- Maintain and continually strive to increase subscribers to an electronic mailing list to provide
current information to all stakeholders in the region.

- Establish, review and revise a regional General Performance Improvement Plan as set forth in the OEMS contract.
- Conduct a meaningful General Performance Improvement program as outlined in the plan, to include policy and guidance provided by an active General Performance Improvement Committee.
- Establish, review and revise a regional Trauma Performance Improvement Plan as set forth in the OEMS contract.
- Conduct a Trauma Performance Improvement program as outlined in the plan, to include policy and guidance provided by an active Trauma Performance Improvement Committee.
- Assist EMS agencies, localities, eligible hospitals, etc. in applying for funds from the Virginia Rescue Squad Assistance Fund.
- Review all RSAF grant applications from within the CSEMS region, and submit recommendations and grades to OEMS/FARC. Attend all FARC award meetings.
- Conduct or facilitate a regional Critical Incident Stress Management program. Report CISM activity to OEMS as required in the OEMS contract.
- Conduct an annual Regional EMS Awards program.
- Conduct at least one EMS Instructor Network meeting each year to inform EMS educators and others of current policies and procedures in EMS education and CTS testing.
- Conduct a Consolidated Testing (CTS) Program within the region according to guidelines provided by OEMS.
- Provide a web-based test site registration system that is available to all EMS regions in the Commonwealth.
- Maintain a complete roster of competent test site evaluators.

Regional Coordination – EMS Education

- Conduct basic certification and continuing education programs throughout the region.
- Register participants in CSEMS-sponsored and other outside programs as requested using the statewide “Event Manager” system.
- Conduct Advanced EMT programs throughout the region as needs are identified.
- Manage and continue development of the accredited Intermediate program.
- Work closely with our consortium partner Blue Ridge Community College to implement an educationally sound accredited Paramedic in the region.
- Offer adjunct programs as needed.
- Provide oversight and advice for other training and educational programs as needed.
- Maintain a lending library of educational and other materials.

Krystal Caricofe
Nurse with Outstanding Contribution to EMS
The Central Shenandoah EMS Council continues to innovate and lead the regional EMS system into the future. We look forward to working with you to make the local, regional and statewide EMS system better. The Council continues to work hard to supporting all EMS agencies and providers in the region.

We continue to coordinate and offer a wide range of training programs from Advanced Life Support and Basic Life Support training through community based programs in first aid, CPR and AED. Our outreach to non-EMS organizations has increased annually and the number of trained providers continues to grow.

Our goal is to provide the highest quality of EMS training and thereby provide the highest possible level of care for the citizens we serve. Thank you for your continued support and we sincerely hope that you will work with us as we maintain our mission in the region.

Other Services and Programs

- Maintain an active and responsive CISM team that responds appropriately when dispatched.
- Maintain a fleet of vehicles adequate to transport staff and equipment to all CSEMS events.
- Serve on various committees and workgroups as requested by OEMS, localities, and hospitals.
- Attend and participate in all meetings of the Virginia EMS Councils Regional Directors Group.
- Attend all meetings of the Virginia EMS Advisory board.
- Maintain compliance with all audit and fiscal control standards and policies.
- Maintain inventory of supplies and equipment for all educational programs sponsored by CSEMS.
- Continue assisting all Local Emergency Planning Committee’s in the region with planning, coordination and victim identification.

Council Funding Sources

The Central Shenandoah receives income from a wide range of sources. Funding sources for FY13 are listed below.

<table>
<thead>
<tr>
<th>Funding Sources FY13</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Four-for-Life Funding</td>
<td>$73,357</td>
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<tr>
<td>Office of EMS Contracts</td>
<td>$211,510</td>
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<tr>
<td>Locality Funding</td>
<td>$78,028</td>
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<tr>
<td>AHA Training Center</td>
<td>$113,221</td>
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<tr>
<td>Course Revenue</td>
<td>$36,089</td>
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<tr>
<td>Testing Revenue</td>
<td>$33,276</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$545,481</strong></td>
</tr>
</tbody>
</table>

Summary

The Central Shenandoah EMS Council continues to innovate and lead the regional EMS system into the future. We look forward to working with you to make the local, regional and statewide EMS system better. The Council continues to work hard to supporting all EMS agencies and providers in the region.

We continue to coordinate and offer a wide range of training programs from Advanced Life Support and Basic Life Support training through community based programs in first aid, CPR and AED. Our outreach to non-EMS organizations has increased annually and the number of trained providers continues to grow.

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Appendix A—Edu-Net Training

Listing of programs offered on the CSEMS Council Learning Management System, Edu-Net, and the number of hours completed for each program from July 1, 2012 to June 30, 2013. Some programs excluded for clarity.

<table>
<thead>
<tr>
<th>Program Description</th>
<th>Total Hours</th>
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<tbody>
<tr>
<td>EMS-101: Regional Stroke Training</td>
<td>28</td>
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<tr>
<td>EMS-102: Skills Drill - February 2010 Update</td>
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<tr>
<td>EMS-103: O2-RESQ CPAP Training</td>
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<tr>
<td>EMS-104: Skills Drill - June 2010 Presentation</td>
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<tr>
<td>EMS-105: King LT Airway Tips for Success</td>
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<tr>
<td>EMS-106: Field Triage Decision Scheme: The CSEMS Trauma Triage Protocol</td>
<td>39</td>
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<tr>
<td>EMS-107: BLS Regional Protocol Update - 2011</td>
<td>68</td>
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<tr>
<td>EMS-108: ALS Regional Protocol Update - 2011</td>
<td>32</td>
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<tr>
<td>EMS-109: Intranasal Medication Administration</td>
<td>43.5</td>
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<tr>
<td>EMS-111: Regional Protocol Update - 2013 [Intermediate/Paramedic Version]</td>
<td>168</td>
</tr>
<tr>
<td>EMSAT - Abdominal Trauma</td>
<td>16</td>
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<tr>
<td>EMSAT - Adult Post-Resuscitation of Cardiac Arrest</td>
<td>34</td>
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<tr>
<td>EMSAT - Airway Management: Blind insertion Airway Devices</td>
<td>58</td>
</tr>
<tr>
<td>EMSAT - Allergic Reactions</td>
<td>68</td>
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<tr>
<td>EMSAT - An Alternative CE Approach</td>
<td>32</td>
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<tr>
<td>EMSAT - Beyond the Burn</td>
<td>28</td>
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<tr>
<td>EMSAT - Chemical and Mechanical Bleeding Control</td>
<td>19</td>
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<td>EMSAT - Chemical Suicides</td>
<td>1</td>
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<tr>
<td>EMSAT - Dealing with LVADs</td>
<td>6</td>
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<tr>
<td>EMSAT - ECOs, TDOs and Restraints</td>
<td>33</td>
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<tr>
<td>EMSAT - Effective Cross Cultural Communication</td>
<td>8</td>
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<tr>
<td>EMSAT - Epilepsy</td>
<td>12</td>
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<tr>
<td>EMSAT - Fractures: Not what they’re cracked up to be!</td>
<td>26</td>
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<tr>
<td>EMSAT - Full Moon Phenomenon: Behavioral Calls</td>
<td>7</td>
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<tr>
<td>EMSAT - Geriatric Trauma Care</td>
<td>14</td>
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<tr>
<td>EMSAT - Head Injuries</td>
<td>7</td>
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<tr>
<td>EMSAT - Hyperthermia and Hypothermia</td>
<td>15</td>
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<tr>
<td>EMSAT - Infection Control Update 2012</td>
<td>4</td>
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<tr>
<td>EMSAT - Intraosseous Infusion</td>
<td>7</td>
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<tr>
<td>EMSAT - JumpSTART Triage</td>
<td>14</td>
</tr>
<tr>
<td>EMSAT - Mandated Reporting of Child Abuse</td>
<td>26</td>
</tr>
<tr>
<td>EMSAT - Midwifery and EMS</td>
<td>16</td>
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<tr>
<td>EMSAT - Non-Traumatic Chest Pain</td>
<td>24</td>
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<tr>
<td>EMSAT - On Scene Challenge 15</td>
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<tr>
<td>EMSAT - On Scene Challenge 16: Medical Emergencies</td>
<td>12</td>
</tr>
<tr>
<td>EMSAT - Oxygen Delivery Components</td>
<td>37</td>
</tr>
<tr>
<td>EMSAT - Patient Confidentiality</td>
<td>23</td>
</tr>
<tr>
<td>EMSAT - Pediatric Cardiac Arrest</td>
<td>25</td>
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<tr>
<td>EMSAT - Pediatric Shock: Not your normal bumps &amp; bruises</td>
<td>13</td>
</tr>
<tr>
<td>EMSAT - Respiratory Distress in Children</td>
<td>23</td>
</tr>
<tr>
<td>EMSAT - Responding to Pill Parties</td>
<td>17</td>
</tr>
<tr>
<td>EMSAT - Safe Vehicle Extrication: Back to Basics</td>
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</tr>
<tr>
<td>EMSAT - Shock/Hypoperfusion</td>
<td>22</td>
</tr>
<tr>
<td>EMSAT - Spinal Injuries</td>
<td>13</td>
</tr>
<tr>
<td>EMSAT - STEMI: Elevating Your Awareness of Myocardial Infarction</td>
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<tr>
<td>EMSAT - Sudden Infant Death Syndrome (SIDS)</td>
<td>3</td>
</tr>
<tr>
<td>EMSAT - Tasers, Pepper Spray, &amp; Other Unpleasant Events</td>
<td>24</td>
</tr>
<tr>
<td>EMSAT - The Near Drowning Patient</td>
<td>1</td>
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<tr>
<td>EMSAT - The New EMT Practical Testing Stations</td>
<td>4</td>
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<tr>
<td>EMSAT - Trauma from the Patient's Perspective</td>
<td>13</td>
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<tr>
<td>EMSAT - Trauma: Which Path Will You Take?</td>
<td>16</td>
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<tr>
<td>EMSAT - Traumatic Chest Injury</td>
<td>20</td>
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<tr>
<td>EMSAT - Ventilatory Support (CPAP)</td>
<td>23</td>
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<tr>
<td>EMSAT - What I Saw: The Patient's Point of View</td>
<td>50</td>
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<tr>
<td>EMSAT - When A Child Dies</td>
<td>3</td>
</tr>
<tr>
<td>EMSAT - When Normal Isn't: OB Patient Complications</td>
<td>35</td>
</tr>
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<td>EMSAT - You Be the Jury</td>
<td>6</td>
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<tr>
<td>Epilepsy and Seizure Response for EMS</td>
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<tr>
<td>LP-131: 2013 Annual Review (EMR/FR Version)</td>
<td>105</td>
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<tr>
<td>LP-132: 2013 Annual Review (EMT Version)</td>
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<tr>
<td>LP-133: 2013 Local Protocol Program (EMR/FR Version)</td>
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<td>LP-134: 2013 Local Protocol Program (EMT Version)</td>
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<td>LP-135: Local Protocol Program - 2013 Instructor Update</td>
<td>72</td>
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<tr>
<td>RP-100: Regional Preceptor - Initial Orientation</td>
<td>20</td>
</tr>
</tbody>
</table>
List of organizations provided AHA training from the Council Community Training Center in fiscal year 2013.

Advantage Physical Therapy
Aesthetic Dentistry of Charlottesville
AirCare 5
Akzo Nobel
Albemarle Charlottesville Regional Jail
Albemarle Co. Fire Rescue
Albemarle County Fire Rescue
Alleghany Regional Hospital
Altenergy
Amedisys Lexington
Amedisys Roanoke
Anderson & Reed Accounting Office
Animal Clinic of Rockbridge
Atmos Energy
Augusta Co. Fire and Rescue
Augusta County ECC
Augusta Eye Associates
Augusta Health
Augusta Valley Animal Hospital
Baldwin Park
Barboursville Vol. Fire Dept.
Bath Community Hospital Wellness Center
Bath County
Bath County Hospital
Bath County Public Library
Bath County School Board
Bedford Memorial Hospital
Bergton Fire Department
BES
Bethel Ridge
Birch Garden
Blairs Fire & Rescue
Blue Ridge Christian Home
Blue Ridge Community College
Blue Ridge Fire & Rescue
Bolar Fire Dept.
Botetourt County Emergency Services
Blue Ridge Community College
Brian Mayes Karate
Bridgewater
Bridgewater Fire
Bridgewater Rescue Squad
Bridgewater Retirement Center
Bridgewater Volunteer Rescue Squad
Bright View
Broadway Emergency Squad
Brown & Sutt Dentistry
BTEC
Btech
Buchanan Baptist Church
Buena Vista Fire Department
Buena Vista Fire Dept
Buena Vista Health Department
Buena Vista Police Department
Buena Vista Rescue Squad
BV Family Dentistry
Buena Vista Rescue Squad
Camp Overlook
Camp Shenandoah
Cardinal House
Cargill
Carilion Clinic Patient Transportation
Carilion Dayton
Carilion Family Medicine – Timber–ville, VA
Carilion Stonewall Jackson Hospital
Carrington Place
Carteret General Hospital
Carteret General Hospital
Cave Spring Rescue Squad
Cedar Stone School of Massage
Central Shenandoah Criminal Justice Training Academy
Central Virginia Regional Jail
CHC
Church of Nazarene Harrisonburg
Churchville Vol. Fire and Rescue
Clover Hill Fire/Rescue
Clymore Elementary School
Commonwealth Center for Children and Adolescents
Community Child Care Center
Craig County Rescue Squad
Craigsville - Augusta Springs Rescue
CSE Office
Culpeper 911 Center
Culpeper County Health Department
Culpeper Emergency Services Center
Culpeper Joint Communications Center
Culpeper Police Department
Dabney S Lancaster CC
Daleville Carilion Family Medicine Clinic
Danville 911
Danville Fire Department
Danville Fire Community Center
Danville Police Dept.
DaVita Culpeper
Dayton
Deerfield Valley Fire and Rescue
Dixon Pre-school
Dogwood Village of Orange
Dooms Vol. Fire Dept.
Dr Greens
Dr Weiler’s Office
Dr. Diamond Dental Office
Dr. Fowler’s Office
Dr. Hutson, DDS
Dr. Jen’s Gentle Dentistry
Dr. McIntyre’s Office
Dr. Nonnenmacher
Dr. Trabosh DDS
Drs. McIntyre and Whiting
Dabney S Lancaster Comm College
Dynamics Construction Service
East Rock HS
Echostar
Eddie Edwards
Eddie’s Excavating
Edenburg Vol. Fire Co.
Effinger Fire Department
Elkon, VA
Elkton Community Center
Elkton Emergency Squad
Elkton Manor
Emergency Prep
Eastern Mennonite University
Envoy Health of Staunton
Everbrite Inc.
Extreme Expressions
Fairfield Elementary
Fairfield Rescue Squad
Family Dental Care office
Fincastle Fire Dept.
Fincastle Rescue Squad
First Presbyterian Church
Fishburne Military School
Fitness 365
Fluvanna County Sheriff’s Office
Fort Defiance High School
Frazier Quarry
Front Royal, VA
Glasgow Rescue Squad
Glenwood Community Center
Goode Rescue Squad
Goshen First Aid Crew
Grace Health and Rehab
Green Street Police Precinct
Greene Co. Sheriff’s Office
Greene County Rescue Squad
<table>
<thead>
<tr>
<th>Location/Entity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Grottoes Methodist Church</td>
</tr>
<tr>
<td>Grottoes Town Hall</td>
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<tr>
<td>Growing Places Child Care</td>
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<tr>
<td>Grymes Memorial School</td>
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<tr>
<td>Hamblin Dentistry</td>
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<tr>
<td>Harrisonburg Medical Associates</td>
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<tr>
<td>Harrisonburg Pediatrics</td>
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<tr>
<td>Harrisonburg Rescue Squad</td>
</tr>
<tr>
<td>Harrisonburg Community Services Board</td>
</tr>
<tr>
<td>Harrisonburg Rockingham County Free Clinic</td>
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<tr>
<td>HC Health Dept</td>
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<tr>
<td>Highland County Vol. Rescue Squad</td>
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<tr>
<td>HDPT</td>
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<tr>
<td>Hershey</td>
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<tr>
<td>Harrisonburg Fire Dept. Station 1</td>
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<td>Hickory Hollow School</td>
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<tr>
<td>Highland Co Health Dept.</td>
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<tr>
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<td>Highland Medical Center</td>
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<td>HMA</td>
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<tr>
<td>Holder</td>
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<tr>
<td>Honey Tree – Hunting Hills</td>
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<tr>
<td>Honey Tree – Lewis Gale</td>
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<tr>
<td>Honey Tree – Riverwalk</td>
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<tr>
<td>Hot Springs Rescue Squad</td>
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<tr>
<td>Harrisonburg-Rockingham ECC</td>
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<tr>
<td>Hurt School of Practical Nursing</td>
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<tr>
<td>Jack Thompson</td>
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<tr>
<td>James Madison University</td>
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<tr>
<td>Jones House</td>
</tr>
<tr>
<td>Joyful Noise Childrens Center</td>
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<tr>
<td>Keezlenutten Farm</td>
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<tr>
<td>Kendal</td>
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<tr>
<td>Kerr’s Creek Fire Department</td>
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<td>King Memorial Church</td>
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<td>Kissito The Springs Healthcare</td>
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<td>Lewis Gale Hospital Alleghany</td>
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<tr>
<td>Lexington Fire Department</td>
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<td>Liberty Point</td>
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<tr>
<td>Life Care Center of New Market</td>
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<td>Life Guard 12</td>
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<tr>
<td>Life Guard 12 Base</td>
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<tr>
<td>Little Falls Pres Church</td>
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<td>Louisa Health &amp; Rehab</td>
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<tr>
<td>MAABC</td>
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<td>Madison Co. Rescue Squad</td>
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<td>Madison, VA</td>
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<tr>
<td>Mainstream</td>
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<tr>
<td>Mark Cloth, DDS PC</td>
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<tr>
<td>Martha Jefferson Surgery Center</td>
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<td>Martin Home</td>
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<td>Masonite Corp.</td>
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<td>Mass P.D.</td>
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<td>Massanutten Tech Center</td>
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<td>Maury River Middle School</td>
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<tr>
<td>May Supply Harrisonburg</td>
</tr>
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<td>Mayhew Consultations, LLC</td>
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<tr>
<td>McClung Companies</td>
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<tr>
<td>McGaheysville Vol. Fire Company</td>
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<tr>
<td>MCRS</td>
</tr>
<tr>
<td>Medical Transport</td>
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<td>Medical Transport – Charlottesville</td>
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<tr>
<td>Merck</td>
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<tr>
<td>Middle River Brethren Church</td>
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<tr>
<td>Middle River Regional Jail</td>
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<tr>
<td>Millboro Fire Assn</td>
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<tr>
<td>Mt. View Nursing Home</td>
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<tr>
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<td>Pro Source</td>
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<td>PVCC Nursing Lab</td>
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<td>Radford University</td>
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<td>Raleigh Court Health &amp; Rehab Center</td>
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<td>Randy Hostetter Excavating</td>
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<td>Raphine Vol. Fire Company</td>
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<tr>
<td>Rockingham County Fire-Rescue</td>
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<td>CFR</td>
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RCHS  
Regional One EMS  
Richmond Parks & Rec  
Riverheads Fire Dept.  
RMH Atrium  
RMH Wellness Center  
Roanoke City Governor’s School  
Roanoke Higher Education Center  
Roanoke Oral Surgery  
Roanoke Treatment Center  
Robert E. Lee High School  
Roberts Home Medical  
Rockbridge 911  
Rockbridge Baths Fire House  
Rockbridge Baths Vol. Fire Dept.  
Rockbridge County Admin Bldg.  
Unionville Elementary School  
Rockbridge ECC  
Rockbridge Regional Jail  
Rockingham County Sheriff’s Office  
Rockingham Eye  
Rockingham Group  
Rockingham Memorial Hospital  
Royal Haven  
Staunton Augusta Rescue Squad  
Savannah Suites  
SCFR  
Scott Dunaway, DDS  
Sentara Hospice  
Serco  
Shenandoah Valley Airport Authority  
Shenandoah Co Fire/Rescue  
Shenandoah County Jail  
Shenandoah Nursing Home  
Shenandoah Place  
Shenandoah Powerhouse Gym  
Shenandoah Springs Campground  
Shenandoah Towers  
Shenandoah Valley Village  
Shenandoah Women’s Healthcare  
Shively Electric  
Skyline Middle School  
SNH  
South River District Volunteer Fire Dept  
South River Vol Fire Dept  
Southern Virginia University  
Spotswood HS  
St. Andrews United Church of Christ  
Stanley Vol. Rescue Squad  
Stanley Volunteer Rescue Squad  
Staunton Fire Department  
Staunton Health Department  
Staunton Parks & Rec  
Staunton Public Works  
Stonestreet Recreation Center  
Stoney Creek Roller Rink
Stuart Hall School
Stuarts Draft High School
Stuarts Draft Rescue Squad
Sunnyside
SVHT
Southern Virginia University
SWHC
Swoope Fire Dept.
The Omni Homestead
The Legacy of North Augusta
TMEIC
Tree of Life Ministries
Trident Seafoods
Troutville Fire Department
Turner Ashby High School
VA Horse Center
Valley Elementary School
Valley Group
Valley Pediatrics
VCOM
Verona Fire Dept.
Victory Baptist Church
Virginia Panel Corp.
Virginia School for the Deaf and Blind
Virginia Military Institute
VPC
VSDB
Walkers Creek Fire Department
Walkers Creek Vol. Fire Dept.
Wayne Hills Pre K Center
Wayne Hills Pre-school
Waynesboro Central Office
Waynesboro Fire Dept.
Waynesboro First Aid Crew
Waynesboro Health Department
Wellness Concepts LTC
Waynesboro First Aid Crew
Whitebirch Retirement Community
Whitewave Foods
Whitney Oral & Facial Surgery
Wilson Memorial High School
Wilson Middle School
Windhaven Church
Wintergreen
Wintergreen Fire & Rescue
WMHS
Yellow Brick Road
YMCA
Yokohama Tire Corp.
The purpose of the Council shall be to form a mechanism to bring together providers of emergency medical services, the public agencies involved with health and safety, and community leaders and citizens to plan and to implement a comprehensive emergency